Enterprise Backup & Recovery

State Agency

Agency needs to recover from backup.

Storage Area Network

WAN/LAN

1. **Open Systems:** Agency initiates restore using Tivoli.
 Mainframe: Agency initiates restore request to ITS Backup & Recovery Services via ITS Customer Support Services.
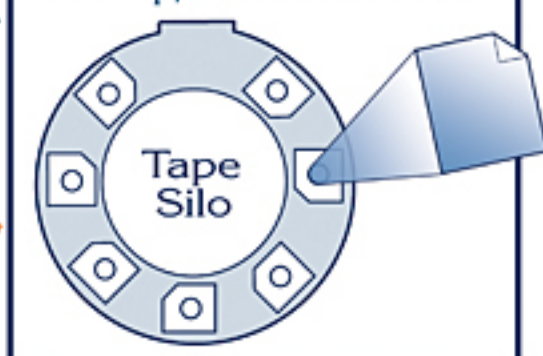
5. Agency has access to restored data.

4. **Open Systems:** Agency recovered data from backup.
 Mainframe: ITS Backup & Recover Services recovered data from backup. Agency notified.

3. Data recovered from backup

Application Servers

Backup/Recover Services

Tape Silo

2. Restore from backup in progress.

Technology for a New Day

ITS **Customer Driven Technology**
Information Technology Services